

# EMAIL REPORTING MADE EASY.

## COFENSE REPORTER™



### YOUR PROBLEM.

**Users lack an easy, standard way to report emails.** Phishing emails continue to evade the email gateway, but even when users recognize something phishy they're not exactly sure how to report them. As a result, phishing threats often go unreported and the SOC has no visibility. When users do notify the SOC, they don't follow the reporting process due to inconsistencies across devices and email clients.

### OUR SOLUTION.

**Cofense Reporter lets users report emails with one click.** Our email toolbar button makes it simple to report, plus standardizes the information for incident responders. Password-protected zipped attachments protect the integrity of the message—IR teams get the whole email with any malicious content intact. The SOC gets instant visibility to phish that fool the gateway, allowing your organization to stop threats faster.

**Cofense Reporter turns users into active defenders, generates threat intelligence, and accelerates incident response.**



#### INCREASE REPORTING.

With the Cofense Reporter button right there in their email toolbar, users have a constant reminder to report anything suspicious. Our data shows that customers who deploy our solution enjoy reporting rates at least twice as high as those that don't. Only potentially real phish get reported to the SOC, not emails from phishing simulations, easing the burden on threat responders.



#### STANDARDIZE REPORTING.

Cofense Reporter formats the information the SOC needs to analyze emails: subject, header, attachments, URLs, and more. The integrity of the email message is protected, including malicious content your teams will need to analyze. When users report an email, analysts find all relevant information at their fingertips.



#### STOP THREATS FASTER.

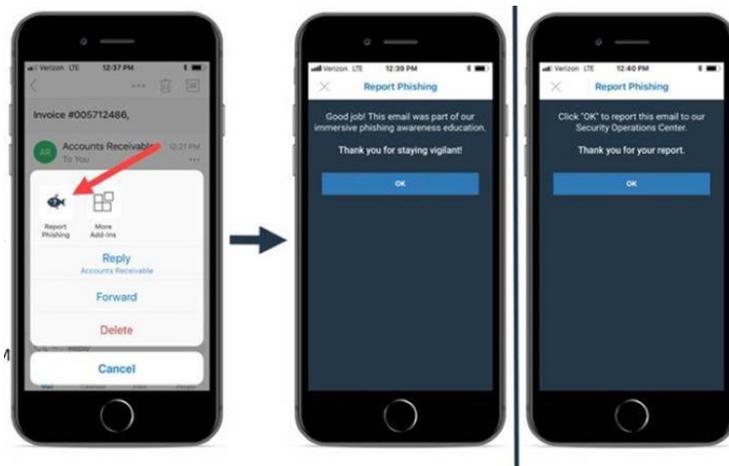
When phish land in the inbox they become ticking bombs. If users fail to report them, the SOC is powerless to act. Cofense Reporter is the link between security awareness and phishing threat response. Give users the tool to report real phish and help incident responders defuse threats faster.

# HOW COFENSE REPORTER WORKS.

## GETTING STARTED.

Cofense Reporter is easy to deploy. Use it as an add-in for PCs or Macs with Outlook, Office 365, Gmail, or Lotus Notes toolbars.

Cofense Reporter for Mobile is available for the Microsoft Outlook app on iOS and Android.



## GET THE WHOLE EMAIL.

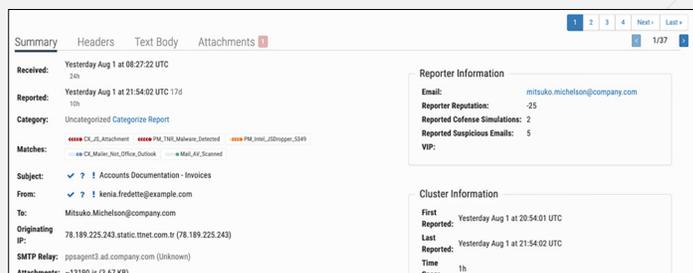
Whether or not you have a reporting process in place, Cofense Reporter can help by preserving the full header of reported e-mails, allowing responders to block and remove similar emails. Our solution also ensures that any attachments and URLs are included, plus it supplements campaigns in Cofense PhishMe™, tracking user responses and your overall response times.

## ADD TO COFENSE PHISHME.

Cofense Reporter collects reports of emails sent from Cofense PhishMe™, noting which users reported them and sending a personalized thank-you. This positive reinforcement is crucial to keeping users engaged and helping them improve. All reporting information is tracked and integrated into your anti-phishing program's metrics.

## REPORT SUSPICIOUS EMAILS.

Reports of suspicious unknown emails are forwarded to your security team or to Cofense Triage™ for rapid analysis. Cofense Triage lets the SOC prioritize emails based on a reporter's reputation for accurately spotting phish.



Cofense™, formerly known as PhishMe®, is the leading provider of human-driven phishing defense solutions for organizations concerned with their susceptibility to sophisticated cyber attacks. Cofense delivers a collaborative, cooperative approach to cybersecurity by enabling organization-wide response to the most used attack vector—phishing. Cofense serves customers of all sizes across multiple industries including financial services, energy, government, healthcare, technology and manufacturing, as well as other Global 1000 entities that understand how engaging user behavior will improve security, aid incident response and reduce the risk of compromise.



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